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TITLE: HOME DELIVERY MAP INFORMATION
RETRIEVAL SYSTEM AND
PROGRAM

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ABSTRACT:

PROBLEM TO BE SOLVED: To permit a person in charge of home delivery to obtain map information on a home delivery destination with the simple operation of a portable terminal.

SOLUTION: A system is provided with a portable terminal 20 inputting and transmitting an address showing the home delivery destination of a home delivery object and the home delivery code of the home delivery object and receiving and displaying map information near the home delivery destination, a home delivery map information system 10 receiving the address and the home

delivery code from the portable terminal, retrieving a map
information database
13 based on the address, extracting desired map
information, registering the
address showing a location in the map information database
of desired map
information in a customer information database 12 based on
the home delivery
code and transmitting map information to the portable
terminal and a
communication network 30 which connects the portable
terminal and the home
delivery map information system.

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